



December 28 2009

**Telekom Malaysia Berhad**

## Request for New Telephone Services

To whom it may concern,

1. We the residents of Cahaya SPK, Section U9, Shah Alam would like to formally request for new telephone and broadband services in our housing area.
2. Cahaya SPK is a new housing area covering 500 acres in Section U9 with an initial population of over 1000 residents.
3. A stable and quality telephone and broadband service is essential for us as:
  - a. Many of us are working professionals whom are very dependent on broadband services for work, and online services such as banking and communications.
  - b. Our homes are equipped with security system that requires an active telephone line service. Without a phone line service, the effectiveness of our security system is greatly reduced.
  - c. Our housing area is located in a remote area and is quite distant from most major facilities. A telephone service will greatly help us in our daily activities such as to make emergency calls, contacting friends and neighbours, and other trivial activities such as ordering gas from the local hardware store.
  - d. The hilly terrain and heavily forested areas in our housing area disrupts most mobile phone signals; as such we are unable to use our mobile devices and services for communication. A fixed line telephone service is unaffected by terrain.
4. We would like your party to:
  - a. Expedite the provision of telephone and broadband services to our area.
  - b. Advise us on the soonest availability of telephone line and broadband services to our area.
  - c. Advise us on the maximum broadband speed available to our area.
  - d. Advise us on the broadband delivery options available in our area (wireless, wi-max, ADSL, etc).
5. Attached with this letter is a list of the residents whom are requesting for telephone and broadband services to their new homes.
6. We thank you for your attention and look forward to a speedy response.

Sincerely,

Auzani Ridzwan,

Representative of Cahaya SPK Residents Association (Pro-Temp)

On behalf of the residents of Cahaya SPK, U9, Shah Alam.

#	Name	IC	Address
1	Tajul Asni Bin Ahamad	781015-06-5195	10, Jln U9/17A,
2	Auzani Bin Mohd Ridzwan	781130-14-5721	8, Jln U9/17A
3	Ho Wei Chung	651124-06-5121	18, Jln U9/14C
4	Fadzilah bt. Abu Bakar	720721-07-5148	4, Jln U9/17A
5	Zuraida binti Mohd Shariff	571118-10-6046	18, Jln U9/14L
6	Yip Wei Liang	780327-08-5289	19, Jln U9/14D
7	Nor Cadyla Abd Aziz	820604-14-6048	10, Jln U9/17
8	Wan Sulaiman Bin Wan Ahmad	630211-02-5299	32, Jln U9/17A
9	Mohd Nazri Bin Md Yunos	820917-05-5147	28, Jln U9/17A
10	Asfian bin Abu Bakar	790203-05-5087	10, Jln U9/16
11	Low Keang Guan	4366788	17, Jln U9 /17B
12	Saiful Mazril Bin Othman	761126-02-5091	1, Jln U9/14G
13	Tariq Ziyad bin Ab Rahman	790723-10-5877	1, Jln U9/14E
14	Sharifah Intan Nadiea	760728-02-5940	12, Jln U9/17C
15	Sharidan bin Shamsul Baharin	751020-11-5049	17, Jln U9/18
16	Akhbar Puteh	731124-07-5389	6, Jln U9/17
17	Wong Kin Meng	830823-14-5757	16, Jln U9/17
18	Mazhar Malek	720422-11-5293	1 Jln U9/49
19	Adlan Abdul Razak	730810-07-5333	9, Jln U9/14L
20	Rozita Binti Razali	740323-13-5086	1, Jln U9/17C
21	Md Razlan Yunus	620314-06-5067	18, Jln U9/17
22	Rusihan Amri Bin Rusli	731108-03-5459	14, Jln U9/18
23	Nur Fatimah Binti Abd Mukti	790424-08-5212	7, Jln U9/14H
24	Ahmad Khairul Bin Jenal	771001-03-6351	24, Jln U9/14G
25	Shamsol Anuar B Ibrahim	680421-10-5487	25 Jln U9/14D
26	Ku Shamsuriati Binti Ku Othman	720320-02-6126	17, Jln U9/17C
27	Md Nazri Bin Arifin	770215-11-5245	24, Jln U9/44A
28	Sofiah Abd Rahman	600323-02-5368	2, Jln U9/14H
29	Mohd. Zaidi Bin Mohd. Nor	781127-14-5771	14, Jln U9/14E
30	Ahmad Khairul Bin Jenal	771001-03-6351	24, Jln U9/14G
31	Md Nazri Bin Arifin	770215-11-5245	A24, P4A
32	Noriame Binti Ahmad	790929-02-5442	4, Jln U9/18
33	Mohd. Azmir Zahir Abu Bakar	790320-02-5303	9, Jln U9/17
34	Zuhaidi Mohd Shahari	750908-08-5079	H-10, Precinct 3
35	Ahmad Humaizi bin Mohamed Nor	770626-11-5207	5, Jln U9/14B